

Watertown Children's Theatre Ticketing FAQ

How do I order tickets for my family?

Each cast member is allotted 4 tickets per performance. These may be ordered using the Ticket Order Form that you receive in your Cast Packet. These tickets are guaranteed as long as your order form and check are turned in on time.

Any tickets still available after the Ticket Lottery will be sold to the public via our ticketing website, www.brownpapertickets.com, which you can reach through the link on our homepage at www.watertownchildrenstheatre.com.

What if I miss the ticket order form deadline?

Contact the Ticket Chair, whose name and contact info are on your form. If the Ticket Lottery has not yet occurred, he/she may agree to let you turn in a late form. If the Ticket Lottery has already occurred, you will have to buy your tickets online.

What is the Ticket Lottery?

The Ticket Lottery is when the ticket chair and committee meet up and assign all tickets requested by cast, staff, and board members on their ticket order forms. It is not a "lottery" in the traditional sense, as all requested tickets that are paid for will be distributed, as long as you do not exceed the limit of 4 per cast member, per performance.

What if I have more than one child in the show?

Each child is allotted 4 tickets per performance. If you have 2 children in the show, that's 8 tickets per performance, and so on. These can all be included on one order form, but please list both children's names on your form.

Do WCT shows sell out?

Yes, frequently. Buy your tickets early!

My child is 1 (or 6 months, or 9 months, etc) year old? Does he/she need a ticket?

Children under 3 years old are not recommended, due to the length of our shows. If you choose to bring a young child, if he/she is 3 or older, or requires a seat, he/she needs a ticket. This way all audience members can be counted accurately in the case of an emergency.

What if I have extra tickets?

Tickets are non-refundable and non-exchangeable. If you have tickets that your family/friends will not be using, you can donate them for resale at the box office, or you can re-sell or exchange with other cast families on your own.